

# Kindle Arts Society

## Kindle Arts Society

### Board Meeting Minutes - January 30, 2018

**Time:** 7:30

**Where:** Fletcher's

**In attendance:** *Liam, Fletcher, Jackie, Amara (satellite) Jared - guest*

**Quorum met?** Y

**Chair:** Fletcher

**Secretary:** Liam

#### Approval of the Agenda

**Motion:** seat-of-pants agenda

**Motion by:** Liam

**In favour:** passes

Jared presents Volcor tracking system:

#### *Notes by Amara*

- Developed in Oregon
- Dozen or so regions using this
  - It would be nice to be able to talk to other regions using this as a means of support and referencing
  - Convince developer to build a forum? Or a FAQ?

#### Key Features

- shifts can be weighted differently and summed up with one button (not available anywhere else...maybe more pro software?)
- different depts w/leads
- shift schedules per department
  - Links can be created for each dept to send to volunteers
- more robust than googlesheets/forms - can hide info
- can customize audience (volunteers) (ex new rangers vs old rangers)
- variety of reporting available
- can comment on shifts/volunteers - leads can recommend and highlight good/bad/ugly volunteers
  
- middle range pricing, compared to other tracking systems
  - pricing based on peak usage/peak event

- 500+ people = \$900USD/year
- up to 9 events, up to 1000 years
- can tier it up, hope for the best (ex pay for a lower tier and hope we don't hit the higher tiered option - no change in support or licensing)
- cheapest option was \$330 all the way up to enterprise pricing

#### Downsides:

- seems to be only one guy for support/dev, goes to a lot of festivals and is offline/need to plan around
- no documentation/FAQ
- folks with low computer skills will have problems using
- no SLA
- no API

#### Suggestions:

- maybe develop in-house tech support
- need to talk to other regions using Volcor
- need a disaster plan

#### Other features:

- has GIS abilities
  - allows you to be able draw on googlemaps (ex zones)
  - Can only see us using it for Placement

#### Discussion:

1. Liam - what about improving TRICKS system to be more user friendly ?
2. Jared - Service level agreement with Klee, clear about response times for support.
3. Create our own support training for team leads.
4. Backup with google sheets and print (for events where there is not Internet)
5. No interface with any ticket systems (negative)

**Motion:** Fletcher - Use Volcor this year 2017-18, approve funding up to \$900 USD to cover events over 500 people

- second Liam
- Carried

#### IMBY - In My Backyard - update

Fletcher to print and sign producer contract with Heather and Megan by 20th February

#### OtherWorld - update - Liam

- Amara: Event Producer announcement posted - approved
- Chris Marks official producer - Meeting Sunday 4th at 7pm to start leadership Team
- Site search: ongoing

- Pachena Bay has respectfully declined as hosts for 2018
  - Jackie to contact Sarah for invoice for firewood and wheelbarrow from 2017
- Qualicum site - Natalie is contact, needs to be seen, looks promising.
- Sunny Daze - can host 350 - KindleArts members only
- Mount Washington - on Canada Day weekend - \$2000 - public/privacy concerns - snow?
- Heritage Acres - lots of space - close to town - good relationship established

### **Victoria Interactive Arts Leadership Summit**

- Esha - Liaison to Ryan
- Venue - Fisgard St Forum, 9am to 4pm, 17th March
- Facebook page is posted

### **Action items:**

1. Liam - Call Nato to enquire about cost to upgrade TRICKS, timeline, long term, 2019.
2. Amara to add IMBY Leadership Conference to Slack
3. IFTTT app - if this then that - can be used to integrate email into Slack

Next meeting: 19th February at 6:30 (Esha's)

Adjourned 8:54pm